

CLAIMS

We claim:

- 1 1. A method for enterprise resource management (ERM), said
2 method comprising:
 - 3 executing ERM software for managing internal resources of a
4 company/business in an ERM system;
5 selectively authorizing users associated with the
6 company/business based on grouping designations of the users to
7 access internal resource data about the company/business via the
8 ERM software and an ERM database; and
9 managing, distributing, tracking, organizing, analyzing, and
10 storing internal resource data via the ERM software.

1 2. An enterprise resource management (ERM) system, said
2 system comprising:

3 a computer useable medium; and

4 a computer device having a processor;

5 wherein said computer useable medium carries thereon ERM
6 software, which, when executed by the processor, causes the
7 processor to carry out steps comprising:

8 executing ERM software for managing internal resources of a
9 company/business in an ERM system;

10 selectively authorizing users associated with the
11 company/business based on grouping designations of the users to
12 access internal resource data about the company/business via the
13 ERM software and an ERM database; and

14 managing, distributing, tracking, organizing, analyzing, and
15 storing internal resource data via the ERM software.

1 3. A computer useable medium carrying enterprise resource
2 management (ERM) software which, when executed by a processor,
3 causes the processor to carry out steps comprising:
4 executing ERM software for managing internal resources of a
5 company/business in an ERM system;
6 selectively authorizing users associated with the
7 company/business based on grouping designations of the users to
8 access internal resource data about the company/business via the
9 ERM software and an ERM database; and
10 managing, distributing, tracking, organizing, analyzing, and
11 storing internal resource data via the ERM software.

1 4. The computer useable medium according to claim 3,
2 wherein said ERM software, when executed by the processor,
3 further causes the processor to carry out steps comprising:
4 establishing administrator ERM software restrictively
5 accessible by only qualified administrators; and
6 establishing general user ERM software accessible by general
7 users.

1 5. The computer useable medium according to claim 4,
2 wherein said ERM software, when executed by the processor,
3 further causes the processor to carry out steps comprising:

4 manually adding a new user into the ERM database;
5 updating user information for a particular user and making
6 any desired changes to profile information for the particular
7 user;

8 flagging a particular user by marking profile information
9 for the particular user in a predetermined manner;

10 viewing applications from users desiring to become a member
11 of the ERM system for the company/business;

12 verifying profiles of applicants seeking membership into the
13 ERM system for the company/business;

14 viewing a distribution group of a particular user;

15 assigning a manager to a distribution group;

16 grouping users into specific categories;

17 adding a parent or child grouping to an organizational chart
18 of a distribution group;

19 viewing properties of an organizational distribution group;

20 modifying an existing distribution group; and

21 changing a grouping structure regarding a position of a
22 distribution group.

1 6. The computer useable medium according to claim 3,
2 wherein said establishing general user ERM software step further
3 comprises:
4 accepting general user personal information entered into
5 form fields;
6 creating a general user login account and an application for
7 acceptance by a general user;
8 validating an application by a general user for acceptance
9 into the ERM system;
10 granting acceptance for a general user into the ERM system;
11 denying acceptance for a general user into the ERM system;
12 enabling an accepted general user in the ERM system to view
13 ERM resources;
14 enabling an accepted general user in the ERM system to
15 request ERM resources from the company/business;
16 enabling an accepted general user in the ERM system to
17 obtain ERM resources from the company/business; and
18 enabling an accepted general user in the ERM system to buy
19 ERM resources from the company/business.

1 7. The computer useable medium according to claim 3,
2 wherein said managing, distributing, tracking, organizing,
3 analyzing, and storing internal resource data step further
4 comprises:

5 obtaining resources for the ERM system of the
6 company/business;

7 managing obtained resources;

8 distributing obtained resources to users of the ERM system
9 of the company/business;

10 tracking distributed resources;

11 organizing obtained resources;

12 analyzing obtained resources; and

13 storing internal resource data for obtained resources.

1 8. The computer useable medium according to claim 7,
2 wherein said distributing obtained resources step further
3 comprises:

4 raffling resources;

5 providing resources on a first come first serve basis;

6 reselling resources;

7 providing resources to a business network;

8 providing resources to charitable giveaways;

9 earmarking resources; and

10 freely providing resources.

1 9. The computer useable medium according to claim 8,
2 wherein said raffling resources step further comprises:
3 enabling users to apply for a resource being raffled in a
4 raffle;
5 manually adding users into the raffle before the raffle is
6 run;
7 canceling the raffle for the resource;
8 determining a winner for the resource being raffled; and
9 notifying the winner regarding winning a resource being
10 raffled.

1 10. The computer useable medium according to claim 8,
2 wherein said providing resources on a first come first serve
3 basis step further comprises:
4 offering a resource to users on a first come first serve
5 basis;
6 obtaining a request from a particular user for the offered
7 resource;
8 reviewing the particular user and the offered resource;
9 determining whether to provide the particular user with the
10 offered resource;
11 providing the offered resource to the particular user if a
12 corresponding determination is made;
13 retaining the offered resource to the particular user if a
corresponding determination is made; and

15 providing a survey/form to the particular user if the
16 offered resource is provided.

1 11. The computer useable medium according to claim 8,
2 wherein said reselling resources step further comprises:

3 placing a resource up for resale to users in a particular
4 system where the users may buy them; and

5 tracking a resource after the resource is sold to a
6 particular user.

1 12. The computer useable medium according to claim 8,
2 wherein said providing resources to a business network step
3 further comprises:

4 providing a resource in a business network; and

5 tracking the resource after the resource is provided to the
6 business network.

1 13. The computer useable medium according to claim 8,
2 wherein said providing resources to charitable giveaways step
3 further comprises:

4 offering a resource to charitable giveaways;

5 obtaining a request from a particular charitable giveaway
6 for the offered resource; and

7 providing the offered resource to the particular charitable
8 giveaway.

1 14. The computer useable medium according to claim 8,
2 wherein said earmarking resources step further comprises:
3 determining a suitability of a particular user to have
4 access to an earmarked resource;
5 determining whether to provide the earmarked resource to the
6 particular user or one other than the particular user;
7 notifying the particular user they will receive the
8 earmarked resource if a corresponding determination is made;
9 providing the earmarked resource to the particular user if a
10 corresponding determination is made; and
11 providing the earmarked resource to one other than the
12 particular user if a corresponding determination is made.

1 15. The computer useable medium according to claim 8,
2 wherein said freely providing resources step further comprises:
3 freely offering a resource to users;
4 determining a suitability of a particular user to have
5 access to the free resource;
6 notifying the particular user they will receive the free
7 resource if a corresponding determination is made;
8 providing the free resource to the particular user if a
9 corresponding determination is made.

1 16. The computer useable medium according to claim 3,
2 wherein said executing ERM software for managing internal
3 resources of a company/business in an ERM system step further
4 comprises:

5 providing inventory processes;
6 providing distribution processes;
7 providing reporting processes;
8 providing maintenance processes;
9 providing upgrading processes;
10 providing user management processes;
11 providing help and tutorial processes; and
12 providing user communication and interaction processes.

1 17. The computer useable medium according to claim 16,
2 wherein said providing inventory processes step further
3 comprises:

4 providing an inventory landing page;
5 adding inventory the ERM database;
6 providing a resource identification to inventory added to
7 the ERM database;
8 grouping inventory added to the ERM database; and
9 earmarking inventory added to the ERM database;
10 attaching inventory added to the ERM database to an
11 event/resource category.
12 displaying inventory attached to an event/category category;

13 modifying a resource or group of resources from the ERM
14 database; and

15 deleting a resource or group of resources from the ERM
16 database.

1 18. The computer useable medium according to claim 16,
2 wherein said providing distribution processes step further
3 comprises:

4 providing a DISTRIBUTION LANDING page;
5 providing a TABLE OF ITEMS page;
6 providing a CALENDAR OF ITEMS page;
7 providing a CATEGORY SEARCH page;
8 providing a TYPE SEARCH page;
9 providing a RULES page; and
10 providing a TAKE ACTION OFF RULES PAGE RESULTS DISPLAYED page.

1 19. The computer useable medium according to claim 16,
2 wherein said providing reporting processes step further
3 comprises:

4 providing surveys/forms to users;
5 receiving surveys/forms from users;
6 reviewing surveys/forms received from users;
7 storing data regarding surveys/forms received from users;
8 obtaining quantitative/qualitative information from stored
9 data regarding surveys/forms received from users; and
10 providing reports for the company/business.

1 20. The computer useable medium according to claim 16,
2 wherein said providing maintenance processes step further
3 comprises:

4 providing a MAINTENANCE AND SUPPORT LANDING page; and
5 providing a SUPPORT CONTACT INFORMATION page.

1 21. The computer useable medium according to claim 16,
2 wherein said providing upgrading processes step further
3 comprises:

4 providing a purchase and/or install upgrade page;
5 enabling the company/business to purchase new upgrades or
6 software for the ERM software; and
7 enabling the company/business to install upgrades locally.

1 22. The computer useable medium according to claim 16,
2 wherein said providing user management processes step further
3 comprises:

4 providing an ADMINISTRATIVE APPLICATION SUPPORT SYSTEM page; and
5 providing a TROUBLE TICKET SYSTEM page.

1 23. The computer useable medium according to claim 16,
2 wherein said providing help and tutorial processes step further
3 comprises:

4 providing a SEARCH HELP TOPICS page;
5 providing SEARCH INDEX OF HELP TOPICS page;

6 providing a SUPPORT CONTACT INFORMATION page;
7 providing a FREQUENTLY ASKED QUESTIONS (FAQ) CHART page; and
8 providing an ONLINE TUTORIALS page.

1 24. The computer useable medium according to claim 16,
2 wherein said providing user communication and interaction
3 processes step further comprises:
4 providing COMMUNICATION LANDING page;
5 providing a BULLETIN BOARD LIST page;
6 providing a VIEW BULLETIN BOARD ITEM page;
7 providing an ADD BULLETIN BOARD ITEM page;
8 providing an UPDATE BULLETIN BOARD LIST page;
9 providing an APPROVE/DISAPPROVE BULLETIN page; and
10 providing a PUBLISH BULLETIN BOARD ITEM page.

1 25. The computer useable medium according to claim 3,
2 wherein said selectively authorizing users step further
3 comprises:

4 accepting general user personal information entered into
5 form fields;

6 creating a general user login account and an application for
7 acceptance by a general user;

8 validating an application by a general user for acceptance
9 into the ERM system;

10 granting acceptance for a general user into the ERM system;
11 and

12 denying acceptance for a general user into the ERM system
13 enabling an accepted general user in the ERM system to view
14 ERM resources;
15 enabling an accepted general user in the ERM system to
16 request ERM resources from the company/business;
17 enabling an accepted general user in the ERM system to
18 obtain ERM resources from the company/business;
19 enabling an accepted general user in the ERM system to buy
20 ERM resources from the company/business;
21 connecting to an Active Directory (AD) structure of the
22 company/business;
23 obtaining information from the AD structure of the
24 company/business Active Directory (AD) structure of the
25 company/business; and
26 linking and replicating a user database of the
27 company/business with the ERM database using a Software
28 Development Kit (SDK).

1 26. The computer useable medium according to claim 3,
2 wherein said executing ERM software step further comprises:
3 creating shipping labels using third party software;
4 shipping a resource to a new owner; and
5 tracking the shipped resource using third party tracking
6 functions.

1 27. The computer useable medium according to claim 3,
2 wherein said executing ERM software step further comprises:
3 providing online payment and resale capability using third
4 party software.

1 28. The computer useable medium according to claim 3,
2 wherein said executing ERM software step further comprises:
3 providing an online alert application for linking to the ERM
4 software to notify administrators of upcoming tasks and resources
5 for action.

1 29. The computer useable medium according to claim 3,
2 wherein said executing ERM software step further comprises:
3 producing a report that measures the usage of inventory and
4 resources;
5 providing a GETSMART ANALYSIS TOOL for offering suggestions on
6 management decisions regarding data in the ERM database; and
7 producing dynamic graphs and charts regarding data in the
8 ERM database.

1 30. The computer useable medium according to claim 3,
2 wherein said managing, distributing, tracking, organizing,
3 analyzing, and storing internal resource data via the ERM
4 software step further comprises:

 providing inventory/schedule manager processes;

6 providing distribution manager processes;
7 providing site administrator processes;
8 providing system administrator processes; and
9 providing site assistant administrator processes;
10 providing report manager processes;
11 providing item manager processes;
12 providing human resource processes; and
13 providing general user processes.

1 31. The computer useable medium according to claim 30,
2 wherein said providing inventory/schedule manager processes step
3 further comprises:

4 procuring inventory based on statistics from the previous
5 and current year;

6 reviewing archived data to calculate trends and demands;
7 analyzing current clients and targeting sales of the
8 company/business to find out what kind of return can be made on
9 specific resources;

10 reviewing patterns and tracking records of sales teams to
11 determine how to optimize response from clients regarding
12 business entertainment; and

13 providing links to outside resource(s) to assist users in
14 making inventory decisions.

1 32. The computer useable medium according to claim 3,
2 wherein said providing distribution manager processes step
3 further comprises:

4 trafficking resources for the company/business;
5 distributing resources; and
6 using, selling, or giving away inventory resources at
7 particular times.

1 33. The computer useable medium according to claim 30,
2 wherein said providing site administrator processes step further
3 comprises:

4 updating account information for the company/business in the
5 ERM system;

6 configuring the ERM system for upgrading via the Internet;

7 authorizing any work to be done to the ERM system;

8 calling/placing a trouble ticket with a developer of the ERM
9 software if the ERM software is not properly operating;

10 obtaining immediate service from the developer of the ERM
11 software.

1 34. The computer useable medium according to claim 30,
2 wherein said providing system administrator processes step
3 further comprises:

4 making updates to the ERM software;

5 troubleshooting and fixing software bugs within the ERM
6 software;

7 performing upgrades to the ERM software;

8 installing patches on the ERM software;

9 running performance analysis software against the ERM
10 software to ensure the ERM software is running at customer
11 approved standards; and

12 updating and modifying database structures and data inside
13 the ERM software.

1 35. The computer useable medium according to claim 30,
2 wherein said providing site assistant administrator processes
3 step further comprises:

4 utilizing temporary rights to fulfill roles of a
5 distribution manager and an inventory manager until a site
6 administrator returns.

1 36. The computer useable medium according to claim 30,
2 wherein said report manager step further comprises

3 providing surveys/forms to users;

4 receiving surveys/forms from users;

5 reviewing surveys/forms received from users;

6 storing data regarding surveys/forms received from users;

7 obtaining quantitative/qualitative information from stored

8 data regarding surveys/forms received from users; and

 providing reports for the company/business.

1 37. The computer useable medium according to claim 30
2 wherein said providing human resources manager processes step
3 further comprises:
4 manually adding a new user into the ERM database;
5 updating user information for a particular user and making
6 any desired changes to profile information for the particular
7 user;
8 flagging a particular user by marking profile information
9 for the particular user in a predetermined manner;
10 viewing applications from users desiring to become a member
11 of the ERM system for the company/business;
12 verifying profiles of applicants seeking membership into the
13 ERM system for the company/business;
14 viewing a distribution group of a particular user;
15 assigning a manager to a distribution group;
16 grouping users into specific categories;
17 adding a parent or child grouping to an organizational chart
18 of a distribution group;
19 viewing properties of an organizational distribution group;
20 modifying an existing distribution group; and
21 changing a grouping structure regarding a position of a
22 distribution group.

1 38. The computer useable medium according to claim 30,
2 wherein said providing general user processes step further
3 comprises:
4 viewing resources within the ERM system that are available
5 to a particular general user;
6 searching through an inventory of the ERM system for a
7 particular resource;
8 applying for the particular resource;
9 selecting a shipment method to obtain the particular
10 resource; and
11 paying for the particular resource using third party
12 software.

1 39. Enterprise resource management (ERM) software for
2 managing internal resources of a company/business, the ERM
3 software being stored on a computer useable medium, and being
4 configured in the form of first ERM software, second ERM software,
5 third ERM software, fourth ERM software, and fifth ERM software.

1 40. The ERM software according to claim 39, wherein said
2 first ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing all resources of a company in one place;
5 enabling only a single user to enter inventory into an ERM
database of an ERM system;

7 tracking inventory entries into the ERM system or the
8 quantity and stock of specific events and resources;
9 accessing a central database;
10 accessing a National Event Index Service;
11 accessing the Internet; and
12 utilizing reporting and management information systems,
13 educational materials, and basic customer support in a limited
14 manner.

1 41. The ERM software according to claim 39, wherein said
2 second ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing all resources of a company in one place;
5 enabling only a single user to enter inventory into an ERM
6 database of an ERM system;
7 creating a work group structure and defining branches and
8 divisions in a company/business;
9 enabling an administrator of the company/business to email
10 groups about company/business resources;
11 tracking inventory entries into the ERM system or the
12 quantity and stock of specific events and resources;
13 accessing a central database;
14 accessing a National Event Index Service;
15 accessing the Internet; and

16 utilizing reporting and management information systems,
17 educational materials, and standard customer support in a limited
18 manner.

1 42. The ERM software according to claim 39, wherein said
2 third ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing all resources of a company in one place;
5 enabling only a single user to enter the enter inventory
6 into an ERM database of an ERM system;

7 creating a work group structure and defining branches and
8 divisions in a company/business;

9 enabling an administrator of the company/business to email
10 groups about company/business resources;

11 tracking inventory entries into the ERM system or the
12 quantity and stock of specific events and resources;

13 accessing a central database;

14 accessing a National Event Index Service;

15 accessing the Internet for payment and shipping solutions;

16 providing a website for general users and enabling the
17 general users to access general user ERM software from the
18 website; and

19 utilizing reporting and management information systems,
20 educational materials, and premier customer support.

1 43. The ERM software according to claim 39, wherein said
2 fourth ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing resources of a company;

5 enabling users to enter inventory into an ERM database of an
6 ERM system;

7 creating a work group structure and defining branches and
8 divisions in a company/business;

9 enabling an administrator of the company/business to email
10 groups about company/business resources;

11 tracking inventory entries into the ERM system or the
12 quantity and stock of specific events and resources;

13 accessing a central database;

14 accessing a National Event Index Service;

15 accessing the Internet for payment and shipping solutions;

16 providing a website for general users and enabling the
17 general users to access general user ERM software from the
18 website;

19 utilizing reporting and management information systems,
20 educational materials, and premier customer support; and

21 providing an action alert system to display a real-time
22 table of actions to be taken within the ERM system listing them
23 from most critical to least critical.

1 44. The ERM software according to claim 39, wherein said
2 fifth ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing resources of a company;

5 enabling users to enter the enter inventory into an ERM
6 database of an ERM system;

7 creating a work group structure and defining branches and
8 divisions in a company/business;

9 enabling an administrator of the company/business to email
10 groups about company/business resources;

11 tracking inventory entries into the ERM system or the
12 quantity and stock of specific events and resources;

13 accessing a central database;

14 accessing a National Event Index Service;

15 accessing the Internet for payment and shipping solutions;

16 providing a website for general users and enabling the
17 general users to access general user ERM software from the
18 website;

19 utilizing reporting and management information systems,
20 educational materials, and basic customer support in a limited
21 manner;

22 providing an action alert system to display a real-time
23 table of actions to be taken within the ERM system listing them
24 from most critical to least critical; and

25 reselling resources to an external business on a business
26 resale network.

1 45. The ERM software according to claim 39, wherein said
2 fifth ERM software, when executed by a processor, causes the
3 processor to carry out steps comprising:

4 storing resources of a company;

5 enabling users to enter the enter inventory into an ERM
6 database of an ERM system;

7 creating a work group structure and defining branches and
8 divisions in a company/business;

9 enabling an administrator of the company/business to email
10 groups about company/business resources;

11 tracking inventory entries into the ERM system or the
12 quantity and stock of specific events and resources;

13 accessing a central database;

14 accessing a National Event Index Service;

15 accessing the Internet for payment and shipping solutions;

16 providing a website for general users and enabling the
17 general users to access general user ERM software from the
18 website;

19 utilizing reporting and management information systems,
20 educational materials, and basic customer support in a limited
21 manner;

22 providing an action alert system to display a real-time
23 table of actions to be taken within the ERM system listing them
24 from most critical to least critical;

25 reselling resources to an external business on a business
26 resale network; and

27 reselling any resource in the inventory of the
28 company/business over the Internet on a central sight dedicated
29 to business-to-business direct resale of internal
30 company/business resources via a license.

1 46. A National Event Index Service (NEIS) comprising:
2 a database including an EVENT TABLE; an EVENT TYPE TABLE; a VENUE TABLE;
3 a RESTAURANTS TABLE; a LOCAL ATTRACTIONS TABLE; a SCORES/HIGHLIGHTS TABLE;
4 and DIRECTIONS TABLES.

1 47. The NEIS according to claim 46, wherein interaction
2 occurs between fields of the EVENT TABLE, EVENT TYPE TABLE, VENUE TABLE,
3 RESTAURANTS TABLE, LOCAL ATTRACTIONS TABLE, SCORES/HIGHLIGHTS TABLE, and
4 DIRECTIONS TABLES.

1 48. The NEIS according to claim 46, wherein said EVENT TABLE
2 includes the fields EVENT ID (PK), EVENT NAME, EVENT DESCRIPTION, EVENT
3 TYPE ID, EVENT START DATE, EVENT END DATE, EVENT START TIME, EVENT SALE START,
4 ALTERNATE VENUE ID, EVENT LO TEMPERATURE, EVENT HI TEMPERATURE, EVENT WEATHER,
5 and EVENT SPECIAL DAY.

1 49. The NEIS according to claim 46, wherein said EVENT TYPE
2 TABLE includes the fields EVENT TYPE ID, EVENT TYPE PARENT ID, EVENT TYPE
3 NAME, EVENT TYPE VENUE, and EVENT TYPE DESCRIPTION.

1 50. The NEIS according to claim 46, wherein said VENUE TYPE
2 TABLE includes the fields VENUE ID (PK), VENUE ID, VENUE ADDRESS 1,
3 VENUE ADDRESS 2, VENUE CITY, VENUE STATE, VENUE ZIP, VENUE COUNTRY, VENUE
4 TICKET PHONE, VENUE PHONE, VENUE IMAGE BIG FILE, VENUE IMAGE SMALL FILE, VENUE
5 IMAGE BIG PATH, and VENUE IMAGE SMALL PATH.

1 51. The NEIS according to claim 46, wherein said RESTAURANTS
2 TABLE includes the fields RESTAURANT ID (PK), RESTAURANT NAME, RESTAURANT
3 ADDRESS 1, RESTAURANT ADDRESS 2, RESTAURANT CITY, RESTAURANT STATE, RESTAURANT
4 ZIP, RESTAURANT COUNTRY, RESTAURANT PHONE, RESTAURANT RESERVATION TAKEN,
5 RESTAURANT DESCRIPTION, RESTAURANT PICTURE, RESTAURANT DISTANCE FROM VENUE,
6 and RESTAURANT DRESS CODE.

1 52. The NEIS according to claim 46, wherein said LOCAL
2 ATTRACTIONS TABLE includes the fields ATTRACTION ID (PK), ATTRACTION
3 ADDRESS 1, ATTRACTION ADDRESS 2, ATTRACTION CITY, ATTRACTION STATE, ATTRACTION
4 ZIP, ATTRACTION COUNTRY, ATTRACTION PRIMARY PHONE, ATTRACTION SECONDARY PHONE,
5 ATTRACTION DESCRIPTION, ATTRACTION TYPE, and ATTRACTION DISTANCE FROM VENUE.

1 53. The NEIS according to claim 46, wherein said
2 SCORES/HIGHLIGHTS TABLE includes the fields SCORE ID (PK), PERIOD NUMBER,
3 HOME TEAM SCORE, VISITOR TEAM SCORE, SPORTS STATISTICS ID, CURRENT CLOCK TIME,
4 and OVERALL HIGHLIGHTS.

1 54. The NEIS according to claim 46, wherein said DIRECTIONS
2 TABLE includes the fields DIRECTION ID, VENUE ID, RESTAURANT ID, LOCAL
3 ATTRACTION ID, FROM LOCAL TO LOCAL, and DIRECTION OVERVIEW.

1 55. The NEIS according to claim 46, further comprising a
2 tracking tool for providing feedback to the NEIS regarding data
3 access by users.

1 56. The NEIS according to claim 46, further comprising
2 providing means for requesting events from the database over the
3 Internet.

1 57. The NEIS according to claim 46, further comprising
2 means for executing lookup calls on events based on names and
3 identifications.